

Cybershop Conditions of Sale



GENERAL TERMS:

The use of this site is governed by the policies, terms and conditions set forth below. Please read them carefully. Your use of this site indicates your acceptance of these terms and conditions. CYBERSHOP reserves the right to make changes to this site and these terms and conditions at any time.

The products and services offered for sale by CYBERSHOP are only available to individuals who can make legally binding contracts. The products and services are not available to persons under the age of 18 years old and any other persons who are legally prohibited from entering into binding contracts.

GST & TAXES:

CYBERSHOP collects all applicable taxes from a customer as part of an order. All prices shown on our website include GST and are in Australian Dollars. GST is also included on shipping charges where the destination is within Australia.

DELIVERY:

Deliveries will only be made to a customer's nominated business or residential address. As CYBERSHOP uses registered couriers for all orders we cannot ship to P.O Boxes at this time. All orders using any of our Off-Peak, Air Express or Road Express services are shipped with full consignment tracking and will require a signature on delivery. Tracking numbers are provided on dispatch of an order.

Providing of incorrect or false information on an order could result in the parcel being delivered to the incorrect location. CYBERSHOP cannot accept any liability for orders delivered to an incorrect location due to false, misleading, or incorrect shipping information provided by the customer. For more information about freight and shipping, please refer to our Shipping Policy.

ERRORS & OMISSIONS:

All reasonable care has been exercised in the preparation of the information on this site, errors and omissions can occur however and CYBERSHOP cannot accept responsibility for such errors or consequences thereof. If you believe you have found an error in some of the information on this site, please contact us immediately and we will endeavor to investigate and rectify the mistake promptly.

ORDERING GOODS:

Any order placed by you in the manner described in this Web Site is an offer by you to purchase a particular product or service for the price (including the delivery and other charges) specified in this Web Site at the time you place your order. CYBERSHOP reserves the right to accept or reject your offer for any reason, including, without limitation, the unavailability of any product, an error in the price or the product description posted on this Web Site, or an error in your order. There may be reasons why CYBERSHOP cannot fulfil your order. Therefore, your contract with CYBERSHOP only comes into existence when CYBERSHOP advises you that it has accepted your order and receipt of your payment has been confirmed.

Prices of products and services and delivery and other charges displayed on this Web Site are current at the time of issue, but may change at any time and are subject to availability. The availability of products and services may change from time to time.

CYBERSHOP will retain title to the products you order until you have made payment in full for those products, but all risk in the products will pass to you on dispatch from CYBERSHOP.

You are responsible for any taxes, duties or other liabilities imposed by any governmental agency, including without limitation, any customs duty, goods and services taxes or any value added tax imposed on any products or services acquired or ordered by you from this Web Site.

WARRANTY:

All products sold by CYBERSHOP unless otherwise stated come with a 1 year limited hardware warranty. Some products may have a manufacturer's warranty of longer than 1 year. If a device is still under manufacturer's warranty and it has been longer than 1 year since purchase, CYBERSHOP can liaise with the manufacturer for you on your behalf; however a service charge may apply for this service.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To learn more about Australian Consumer Law, please visit the Australian Competition & Consumer Commission website at www.accc.gov.au.

RETURNS:

Please review your orders carefully before you place them. Once an order has been placed and accepted by CYBERSHOP, it is considered sold and cannot be returned if you simply change your mind.

Goods which can be returned are those which exhibit a hardware manufacturing defect. In situations like this, the consumer has up to seven days to return the goods back to CYBERSHOP for an exchange for a non-defective product.

If a return is required, you must return the device with all accessories, booklets, and original packaging for it to be acceptable by a DOA claim and eligible for replacement. If you do not have the original packaging and all accessories and booklets, we still may be able to lodge a DOA claim with the manufacturer, however the manufacturer reserves the right to apply a retail price charge for the missing accessories to the claim before it can be fully processed.

For more information regarding returns, please view our Returns Policy.

A full copy of these Terms and Conditions are available upon request.